The Individual explained that she had been on the rent rebate scheme for some time.

She is worried about the new Income Support System which includes maintenance payments in the household income and means that she will in time lose her rent rebate. As a result of the new calculation inclusive of maintenance she will be above the threshold on the points system, she was unsure as to how the calculation is arrived at; her rent rebate is currently being paid as part of the transitional arrangements.

She understands from the conversations that she has had that her rent rebate will be reduced by 25% per year over the next four years with effect from October 2009. Her wage is £27k per year, she has 2 teenage sons and receives maintenance of £4,900 annually, and this has not gone up for years. She pays tax now and is in private rental which means her rent is above what housing deem as a fair rent, the situation is not resolved.

The family is on a housing list. She has requested confirmation of how the rent rebate will be phased out from October but has yet to be advised.